

MassMutual@WORK

Your Plan Review

MassMutual @work for you

Plumbers and Steamfitters Local 486 Severance & Annuity/401(k) Plan

Current Period: April 1, 2019 - June 30, 2019
Prior Period: January 1, 2019 - March 31, 2019

The MassMutual Difference

A strong

mutual company

Focused on outcomes

165+

years

3M

participants

70+

years servicing
retirement plans



MassMutual has paid dividends² to eligible participating policy owners every year since 1869.

Among the highest financial
Strength ratings of any company¹

A.M. Best	A++
Fitch Ratings	AA+
Moody's Investors Service	Aa3
Standard & Poor's	AA+

OUTCOMES MATTER



PLAN DESIGN

Optimize
plan design



EDUCATION

Deliver
actionable
employee
education



ADMINISTRATION

Make plan
administration
easy

products & services for a variety of markets



businesses



unions



nonprofit
organizations



government
entities



professional
and multiple
employer

and continued innovation.



ViabilitySM



PlanSMARTSM Analysis



MapMyFinancesSM

demonstrating proven success

"superior service"

"always positive"

Client perspectives

"incredibly responsive"

"passion for service"

Award-winning
participant call centers³

Top-performing
11 years in a row
2008-2018

94%
Client
retention

¹ Financial strength ratings are as of May 28, 2019. Ratings are for Massachusetts Mutual Life Insurance Company (MassMutual) (Springfield, MA 01111-0001) and its subsidiaries, C.M. Life Insurance Co. and MML Bay State Life Insurance Co. (Enfield, CT 06082). Ratings are subject to change.

² Dividends are not guaranteed.

³ ContactCenterWorld top-performing call center 11 years in a row (2008-2018).

We have a Mutual interest in financial wellness



Financial Stress on Employees is Real¹

34%

say they know little or nothing about their employer based benefits.

37%

find managing their personal finances “somewhat” or “very difficult.”

42%

Two in five respondents say they are clueless about whether or not they are on track to retire comfortably.

40%

Personal finances are a distraction at work making them less productive

Insights

Insight 1

There is a large chasm between how employees feel about their finances and how they want to feel.

Insight 2

Proximity drives prioritization.

Insight 3

Holistic approach and plan can drive employee action.

¹ Source: 2015 MassMutual Employee Benefits Security Study: https://www.massmutual.com/~/_media/files/MM-EE-Benefits-Security-Study-Report.pdf



Service



Performance



Retirement outcomes



Continued innovation

Service@work



Executive Summary

Plan Statistics			
	3/31/2019	6/30/2019	Plan Trend
Total Plan Assets	\$251,346,151	\$259,375,742	▲ 3%
Total Outstanding Loan Balances	\$1,407,706	\$1,445,411	▲ 3%
Participant Contributions			
Participant	\$836,034	\$975,179	▲ 17%
Rollover	\$4,810	\$126,129	▲ 2522%
Employer Contributions			
Employer Contributions	\$2,074,127	\$2,166,746	▲ 4%
Distributions			
Withdrawals	(\$535,188)	(\$690,056)	▲ 29%
Terminations	(\$2,315,742)	(\$2,515,827)	▲ 9%
Loans	(\$43,447)	(\$42,123)	▼ 3%
Expenses*	(\$818)	(\$520)	▼ 36%
Investment Income	\$28,385,098	\$7,992,165	▼ 72%
Notes			

*The expenses shown reflect expenses deducted from plan assets. Expenses billed directly to the plan sponsor or expenses related to the expense ratio of investments under the plan are not reflected. The Contribution data displays the combined dollar value of Contributions & Loan Repayments, if applicable.

Executive Summary

Participant Activity			
	3/31/2019	6/30/2019	Plan Trend
Total Participants	2,746	2,747	▲ 0%
Average Account Balance	\$91,532	\$94,421	▲ 3%
Average Number of Investments	4.3	4.3	◀ ▶ 0%
Number of Outstanding Loans	178	182	▲ 2%
Percent of Participants With a Loan	5%	6%	▲ 20%
Average Loan Balance	\$7,908	\$7,942	▲ 0%
Total Visits to Website	2,656	2,564	▼ 3%
Notes			

Performance@work



Plan Balances by Investment

Asset Allocation

Investment Options	Balances as of 3/31/2019	Percentage*	Plan Activity April 01, 2019 through June 30, 2019						Balances as of 6/30/2019	Percentage*
			Contributions	Other Activity	Transfers	Distributions	Expenses**	Investment Income		
Stable Return II (Wells/Galliard)	\$18,333,600	7.29%	\$110,030	\$0	\$115,822	(\$508,497)	(\$39)	\$87,881	\$18,138,797	6.99%
Prem Short-Duration Bond (Barings)	\$1,143,573	0.45%	\$14,438	\$0	(\$4,958)	(\$764)	\$0	\$12,518	\$1,164,807	0.45%
Premier Core Bond (Barings)	\$9,025,090	3.59%	\$83,851	(\$876)	\$160,652	(\$66,012)	(\$23)	\$288,077	\$9,490,758	3.66%
T. Rowe Price Balanced Fund	\$16,454,339	6.55%	\$156,731	(\$377)	(\$381,775)	(\$42,999)	(\$82)	\$548,782	\$16,734,620	6.45%
American Fnds 2010 Target Dt Ret Fd	\$1,437,039	0.57%	\$4,823	\$22,784	\$0	(\$47,368)	\$0	\$35,692	\$1,452,970	0.56%
American Fnds 2015 Target Dt Ret Fd	\$4,267,853	1.70%	\$18,366	\$0	\$0	(\$32,170)	\$0	\$111,581	\$4,365,629	1.68%
American Fnds 2020 Target Dt Ret Fd	\$9,930,956	3.95%	\$107,039	\$0	(\$216)	(\$42,332)	\$0	\$271,604	\$10,267,051	3.96%
American Fnds 2025 Target Dt Ret Fd	\$19,948,138	7.94%	\$178,881	\$313	\$93,910	(\$216,966)	(\$21)	\$580,351	\$20,584,606	7.94%
American Fnds 2030 Target Dt Ret Fd	\$18,471,899	7.35%	\$221,735	\$812	\$1,271	(\$174,000)	(\$40)	\$554,347	\$19,076,024	7.35%
American Fnds 2035 Target Dt Ret Fd	\$19,674,123	7.83%	\$246,096	\$2,129	(\$1,219)	(\$14,024)	(\$10)	\$617,988	\$20,525,083	7.91%
American Fnds 2040 Target Dt Ret Fd	\$12,554,145	4.99%	\$216,431	\$0	(\$11,881)	(\$111,099)	(\$19)	\$390,915	\$13,038,493	5.03%
American Fnds 2045 Target Dt Ret Fd	\$15,166,530	6.03%	\$316,388	\$600	(\$49,545)	(\$147,899)	\$0	\$487,570	\$15,773,645	6.08%
American Fnds 2050 Target Dt Ret Fd	\$10,983,871	4.37%	\$359,413	(\$77)	(\$18,172)	(\$17,029)	(\$69)	\$356,022	\$11,663,958	4.50%
American Fnds 2055 Target Dt Ret Fd	\$5,442,250	2.17%	\$274,516	\$0	(\$132)	(\$8,596)	\$0	\$178,171	\$5,886,209	2.27%
American Fnds 2060 Target Dt Ret Fd	\$1,078,732	0.43%	\$162,788	\$0	(\$246)	\$0	\$0	\$37,239	\$1,278,514	0.49%
Sel Fundamental Val (BrwHnly/BsPt)	\$4,588,809	1.83%	\$54,007	(\$255)	(\$123,866)	(\$139,342)	(\$21)	\$132,998	\$4,512,329	1.74%
MM S&P 500 Index (Northern Trust)	\$14,213,130	5.65%	\$153,731	(\$84)	(\$25,222)	(\$372,701)	(\$69)	\$590,700	\$14,559,484	5.61%
Sel Fundamental Growth (Wellington)	\$14,417,918	5.74%	\$91,894	\$174	\$143,100	(\$351,485)	(\$34)	\$536,224	\$14,837,792	5.72%
T. Rowe Price Growth Stock Fund	\$26,019,041	10.35%	\$208,037	\$184	(\$106,966)	(\$437,706)	(\$35)	\$962,100	\$26,644,654	10.27%
Mid Cap Value (CRM)	\$4,975,918	1.98%	\$51,516	(\$898)	\$68,060	(\$28,225)	(\$7)	\$212,925	\$5,279,290	2.04%

*Due to rounding, percentages may not total 100 percent.

**The expenses shown reflect expenses deducted from plan assets. Does not include expenses billed directly to the plan sponsor or expenses related to the expense ratio of investments under the plan.

Plan Balances by Investment

Asset Allocation

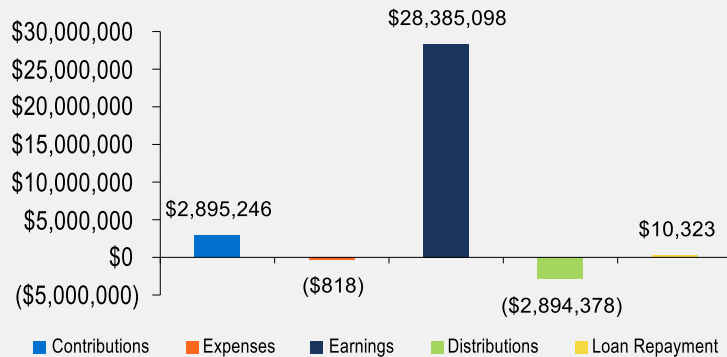
Investment Options	Balances as of 3/31/2019	Percentage*	Plan Activity April 01, 2019 through June 30, 2019						Balances as of 6/30/2019	Percentage*
			Contributions	Other Activity	Transfers	Distributions	Expenses**	Investment Income		
Select Mid Cap Gr (TRP/Frontier)	\$8,157,014	3.25%	\$80,438	\$77	\$352,653	(\$34,819)	(\$13)	\$500,302	\$9,055,654	3.49%
Sel Small Co Value (AB/Am Century)	\$2,373,580	0.94%	\$24,078	\$29	(\$89,614)	(\$13,611)	(\$7)	\$45,873	\$2,340,327	0.90%
Small Cap Index (Northern)	\$1,883,998	0.75%	\$23,782	(\$228)	(\$85,500)	(\$13,232)	(\$4)	\$33,953	\$1,842,769	0.71%
EuroPacific Growth (American)	\$2,842,491	1.13%	\$39,134	(\$81)	(\$35,622)	(\$27,208)	(\$5)	\$109,247	\$2,927,954	1.13%
Premier Global (Invesco)	\$7,962,114	3.17%	\$63,349	\$234	(\$536)	(\$399,922)	(\$19)	\$309,105	\$7,934,325	3.06%
Total	\$251,346,151	100%	\$3,261,490	\$24,459	----	(\$3,248,005)	(\$520)	\$7,992,165	\$259,375,740	100%

*Due to rounding, percentages may not total 100 percent.

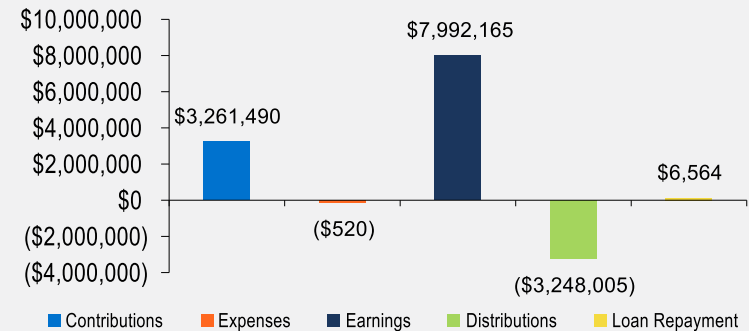
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Cash Flow Analysis

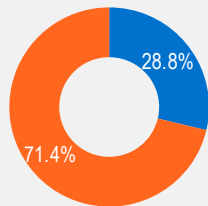
Prior Period 01/01/2019-03/31/2019



Current Period 04/01/2019-06/30/2019

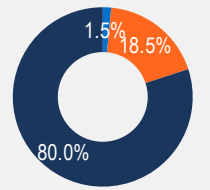


Contribution Analysis*



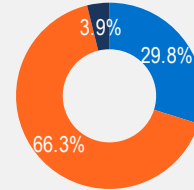
Participant
Employer
Rollover

Distribution Analysis



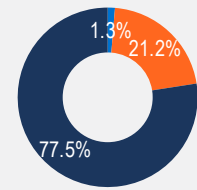
Loans (3)
Withdrawals (97)
Terminations (34)

Contribution Analysis*



Participant
Employer
Rollover

Distribution Analysis



Loans (4)
Withdrawals (106)
Terminations (35)

*The Contribution Analysis Pie Charts display the percentage of the combined dollar value of the Contributions & Loan Repayments

Total Investment Balance

as of 06/30/2019

Participant Demographics

Investment Options	PARTICIPANTS					Participants in Option as of 03/31/2019	Participants in Option as of 06/30/2019	Investment Selection Percentage*
	Active	Beneficiary	Retired	Terminated	QDRO			
Stable Return II (Wells/Galliard)	\$16,782,412	\$4,843	\$346,073	\$520,609	\$484,860	518	513	3.3%
Prem Short-Duration Bond (Barings)	\$1,145,711	\$0	\$19,021	\$75	\$0	61	61	0.2%
Premier Core Bond (Barings)	\$9,196,352	\$16,728	\$215,255	\$24,045	\$38,378	205	207	1.4%
T. Rowe Price Balanced Fund	\$16,021,114	\$0	\$544,284	\$101,898	\$67,324	211	208	7.5%
American Fnds 2010 Target Dt Ret Fd	\$753,234	\$51,029	\$648,503	\$204	\$0	33	32	2.6%
American Fnds 2015 Target Dt Ret Fd	\$3,314,249	\$0	\$898,646	\$152,696	\$39	59	57	2.0%
American Fnds 2020 Target Dt Ret Fd	\$10,035,164	\$0	\$231,242	\$625	\$21	133	130	4.4%
American Fnds 2025 Target Dt Ret Fd	\$19,989,986	\$0	\$14,528	\$6,538	\$573,554	366	362	11.4%
American Fnds 2030 Target Dt Ret Fd	\$18,774,003	\$0	\$0	\$2,671	\$299,351	245	244	7.8%
American Fnds 2035 Target Dt Ret Fd	\$19,998,889	\$0	\$0	\$5,179	\$521,015	274	278	8.7%
American Fnds 2040 Target Dt Ret Fd	\$12,537,564	\$0	\$0	\$2,928	\$498,000	252	248	8.1%
American Fnds 2045 Target Dt Ret Fd	\$15,501,303	\$0	\$0	\$103	\$272,238	272	272	9.2%
American Fnds 2050 Target Dt Ret Fd	\$11,559,695	\$0	\$0	\$1,529	\$102,733	293	293	9.6%
American Fnds 2055 Target Dt Ret Fd	\$5,886,209	\$0	\$0	\$0	\$0	241	245	7.7%
American Fnds 2060 Target Dt Ret Fd	\$1,278,348	\$165	\$0	\$0	\$0	158	165	5.2%
Sel Fundamental Val (BrwHnly/BsPt)	\$4,435,264	\$0	\$9	\$44,902	\$32,154	188	187	0.7%
MM S&P 500 Index (Northern Trust)	\$14,431,759	\$514	\$33,091	\$2,914	\$91,207	290	286	1.9%

Total Participants 2747: 2625 Active, 4 Beneficiary, 40 Retired, 34 Terminated, 44 QDRO

*The investment selection percentages reflect participants with an active status. Due to rounding the percentages may not total 100% .

Total Investment Balance

as of 06/30/2019

Participant Demographics

Investment Options	PARTICIPANTS					Participants in Option as of 03/31/2019	Participants in Option as of 06/30/2019	Investment Selection Percentage*
	Active	Beneficiary	Retired	Terminated	QDRO			
Sel Fundamental Growth (Wellington)	\$14,694,632	\$932	\$38,761	\$6,405	\$97,061	261	262	1.5%
T. Rowe Price Growth Stock Fund	\$25,323,437	\$10,489	\$1,161,872	\$31,664	\$117,192	381	380	2.6%
Mid Cap Value (CRM)	\$5,193,260	\$687	\$22,206	\$5,552	\$57,584	241	244	0.8%
Select Mid Cap Gr (TRP/Frontier)	\$8,859,713	\$0	\$5,136	\$146,448	\$44,358	252	257	1.1%
Sel Small Co Value (AB/Am Century)	\$2,320,062	\$0	\$12,404	\$4,338	\$3,524	196	194	0.4%
Small Cap Index (Northern)	\$1,779,694	\$0	\$14	\$0	\$63,061	135	138	0.4%
EuroPacific Growth (American)	\$2,844,762	\$0	\$29	\$49	\$83,115	160	161	0.7%
Premier Global (Invesco)	\$7,847,104	\$4,631	\$65,482	\$2,240	\$14,868	260	259	0.9%
Total	\$250,503,920	\$90,019	\$4,256,556	\$1,063,611	\$3,461,635	-----	-----	100%

Total Participants 2747: 2625 Active, 4 Beneficiary, 40 Retired, 34 Terminated, 44 QDRO

*The investment selection percentages reflect participants with an active status. Due to rounding the percentages may not total 100% .

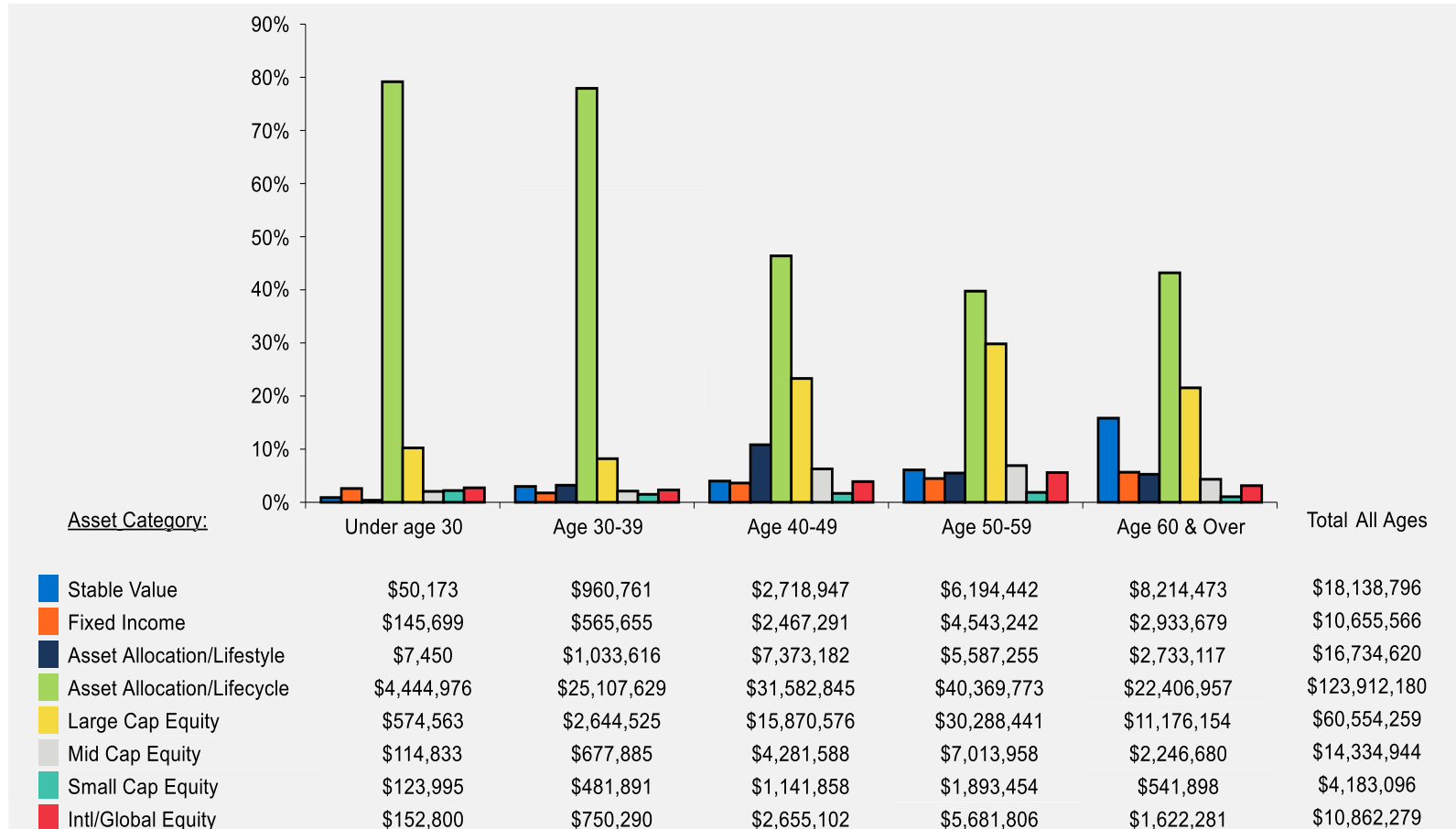
Retirement outcomes@work



Balances by Age

as of 06/30/2019

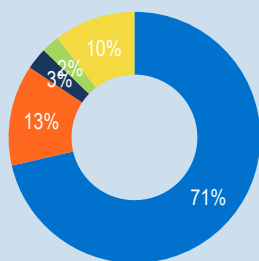
Age	Under age 30	Age 30-39	Age 40-49	Age 50-59	Age 60 and Over	Total
Number of Participants	343	639	664	732	369	2,747
Group Balance	\$5,614,489	\$32,222,253	\$68,091,390	\$101,572,370	\$51,875,238	\$259,375,740
Average Account Balance	\$16,369	\$50,426	\$102,547	\$138,760	\$140,583	\$94,421



Participant Diversification

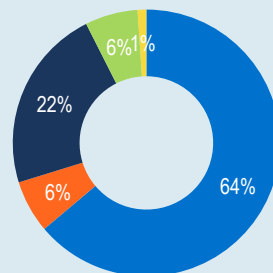
04/01/2019 through 06/30/2019

Number of options held by participants



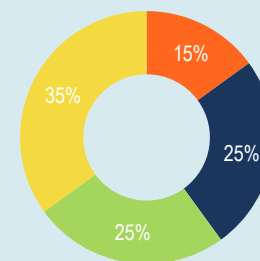
■ 1
■ 2
■ 3
■ 4
■ 5+

Percentage of participants in one option by asset category group



■ Stable Value
■ Large Cap Equity
■ Intl/Global Equity
■ Fixed Income
■ Mid Cap Equity

Percentage of participants in one option in most utilized asset category group by age



■ Under Age 30
■ Age 30 - 39
■ Age 40 - 49
■ Age 50 - 59
■ Age 60 and over

	Period Ending 6/30/2017	Period Ending 6/30/2018	Period Ending 06/30/2019	Industry Average *
Average number of options	3.9	4.3	4.3	5.5
Number of participants in one option	1635	N/A	1961	N/A

*Source: Hewitt Associates 2016 Universe Benchmarks Report

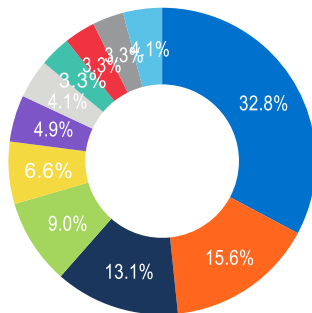
Participant Interactions

04/01/2019 through 06/30/2019

Total Visits

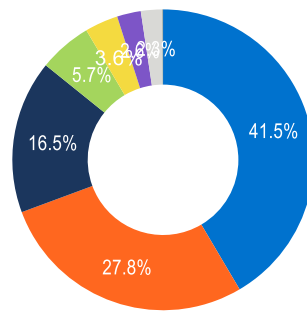
Toll Free 800#	16
Call Center	163
Website	2,564

Toll Free 800#



- Terminations
- Loans
- Account Maintenance
- Login
- Statements
- Investments
- Transferred Call
- Participant Indicative
- Contributions
- ISW
- All Others

Website (My Account)



- Statement of Account
- Account Balance
- Balance Summary
- Daily Performance
- Balance Transfers
- Loans
- Investment Selection
- On-Demand Rebalance
- Periodic Rebalance

Highlights - Website

My Account	551
Research	16

Highlights - Retirement Services Call Center

Loans	22
Statements	9
Investments	6
Participant Indicative	6
Transferred Call	5

Loan Summary

Loan Data				
	Your Plan 03/31/2019	Your Plan 06/30/2019	MassMutual Average 12/31/2018	Industry Averages
Number of loans allowed	10	10	2.	1.2*
Average number of loans per participant with loans	1.2	1.2	1.2	Not available
Percentage of participants with loans	5.5%	5.5%	10.7%	14.6%*
Average loan balance	\$7,908	\$7,942	\$8,041	\$6,216*
Percentage of plan assets loaned	.6%	.6%	1.5%	0.7%*

	Your Plan 03/31/2019	Your Plan 06/30/2019
Total number of participants with loans	150	152
Total number of outstanding loans	178	182
Average account balance of participants with loans	\$170,083	\$173,801
Total value of outstanding loans	\$1,407,706	\$1,445,411

Current Loan Interest Rate = 6.00%

*Source: PSCA's 58th Annual Survey of PS and 401(k) Plans

Continued innovation@work



MassMutual's Commitment to **GoingGreen**

How we obtained the U.S. Green Building Council's LEED Certification:

- Eliminated Styrofoam cups from all campuses
- Recycled 300 tons of paper and cardboard each year
- Saved more than 5 million gallons of water each year
- Removed single-use plastic straws from all campuses (more than 180,000 plastic straws each year)



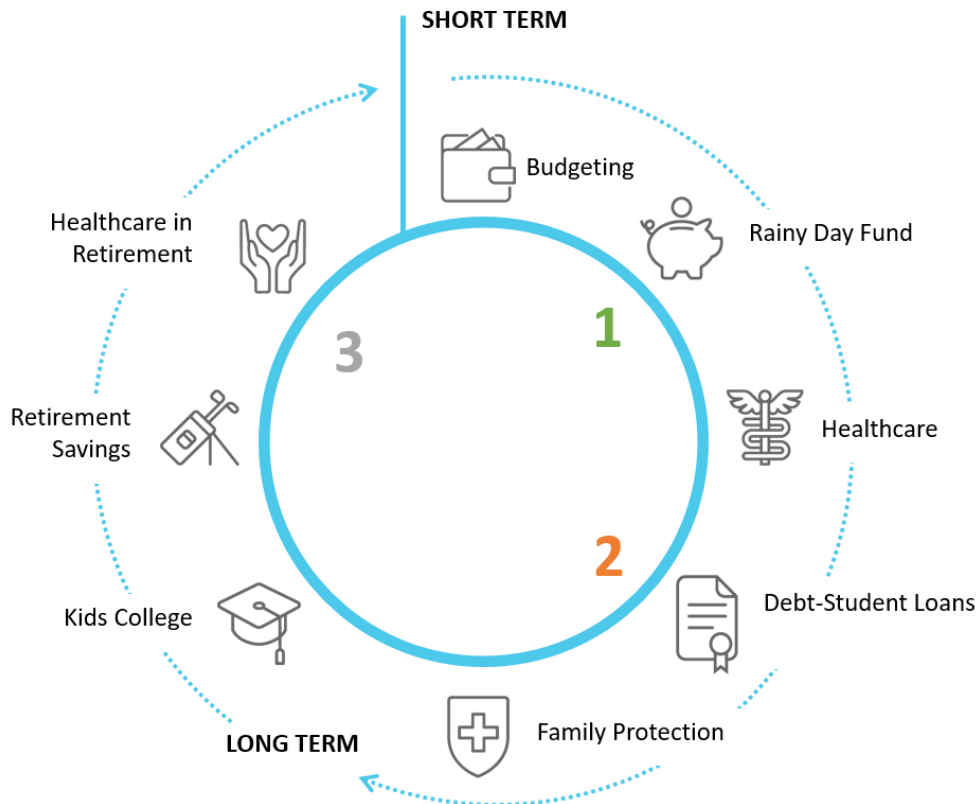
MassMutual's Commitment to GoingGreen

Upcoming changes to our quarterly statement and fee disclosure:

- Members will receive their hardcopy Q2-2019 statement and participant fee disclosure in July
- MassMutual will mail a postcard to members announcing our GoingGreen/e-delivery changes in August
- Members can call MassMutual's Participant Information Center or change their e-delivery preferences through the RetireSMART website after they receive the postcard
- The Q3-2019 statements will follow our new GoingGreen e-delivery statement process
- Participant fee disclosures will be included with the Qualified Default Investment Alternative (QDIA) notice mailings starting in Q4-2019

A dynamic solution for improving financial wellness

MapMyFINANCES Enables participants to make more informed decisions about their finances at every life stage.



ADVANTAGES

- Creates a unique financial wellness score to help participants gauge their current financial health.
- Delivers simple, actionable ways for your participants to improve their score.
- Makes your open-enrollment process smoother and more successful.
- Inspires participants to achieve better financial outcomes and ultimately, improve your organization's bottom line.

Help participants with a game plan tailored to their situation

1

We will help prioritize
GOALS



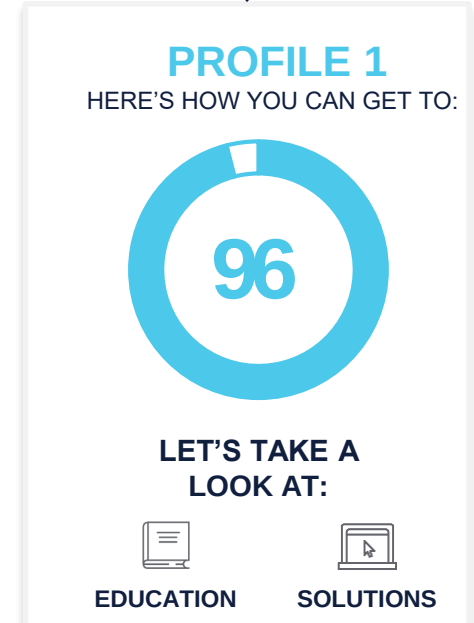
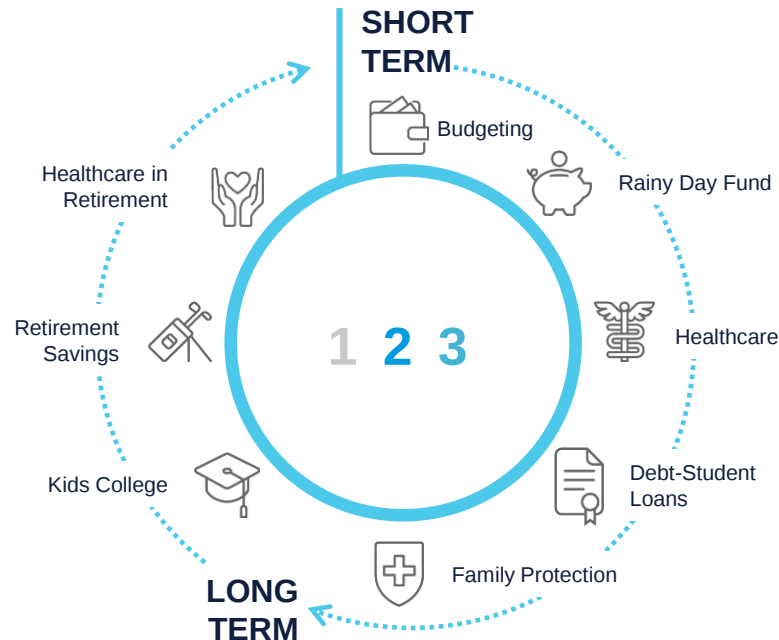
2

We will provide a
current wellness
SCORE



3

And show simple,
actionable **WAYS TO
IMPROVE** that score,
through a “to-do” list



Guidance may not be available for certain products. Guidance is based on MapMyFinances assumptions and information provided by the employee and employer.

For Advisor and Plan Sponsor use only. Not for use with Plan Participants.

RS-41492-02

mutualvoice – our commitment to you @work

Service centered around you.

- Real-time actionable feedback from you, advisors, TPA's, and participants
- Annual and periodic surveys
- Insights to create a better experience

HOW MUTUALVOICE WORKS



Through real-time actionable feedback, we gain valuable insights into how your plan is performing on many levels.

Cybersecurity

A comprehensive program in place to protect your data

MassMutual takes its responsibility to protect your data very seriously. While no cybersecurity program can protect against every eventuality, our Enterprise Information Risk Management Program helps to ensure the security and integrity of our customer data.

Training and Access

- Intensive employee training on privacy and IT security
- Restricted Access
- Multi-factor authentication

Ongoing Testing

- Tests and vulnerability assessments
- Internal auditing and regulatory oversight
- Security wellness checks

Multi-level defense

- Multiple firewalls, Intrusion detectors and protection sensors
- Antivirus technology
- Rapid response teams

Additional Safeguards

- Third-party vendors required to maintain data protection programs
- Cyber insurance
- Robust business continuity program

A Commitment to the Community

In 2016 MassMutual announced a **\$15 million dollar donation to the University of Massachusetts/Amherst** to strengthen its data science and cybersecurity programs

